

Unparalleled peace of mind at a fixed cost that fits any budget.

Keeping your company at the forefront of technology gives you a competitive edge. Proper IT management is vital to keep you moving forward. Ever changing technology and the demand to adapt to new IT trends represents considerable investment in time and dedicated IT resources.

Focus on what you do best. Whether you have a full IT staff, a partial staff or no technology resources at all, Dynamic Quest has the capacity and knowledge to fill the gaps. When your IT is properly managed, you can serve your organization and customers more effectively. Conversely, improper IT management results in costly downtime, revenue draining productivity loss and dangerous security exposures.

Managed security. At Dynamic Quest, we use multiple strategies to minimize your security risk and maintain the integrity of your network, software, and data at all times.

Runaway complexity and costs drive IT outsourcing:

71%

SMBs that are outsourcing their IT needs to a managed service provider (MSP)
—MSPmentor

67%

SMBs that rely on MSPs so they can focus solely on running a profitable business
—Hurwitz and Associates

93%

Businesses that file for bankruptcy after losing data for 10 or more days.
—National Archive of Records in D.C

100

Billion devices will be connected to the internet by 2025, exponentially increasing demand for MSPs to back up growing companies.
—IHS

Take advantage of Dynamic Quest's customized IT management support

Proven stability through proactive monitoring.

Dynamic Quest keeps your network running at all times, fine tunes your performance and improves productivity.

Preventative maintenance.

Our maintenance strategy reduces downtime through detection, prevention and automatic upgrades.

Around the clock support.

Day or night, weekdays and weekends – we're always here to immediately respond when you need us most.

Strategic planning and review.

Dynamic Quest works with you to align with your business needs.

Vast team of experts.

Benefit from decades of combined expertise without incurring the costs of hiring any specialists yourself.

Hardened data center.

Utilize our local data center for data backup, disaster recovery and remote operations.

QuestCare Managed IT Services

With your technology optimized, you can focus on your business. Have the confidence of knowing that you're getting the most out of your investment in technology, you can spend your time meeting your business objectives.

With our proactive maintenance, downtime is minimized. Your business runs at its most efficient capacity and your employees' time is spent where it does the most good.

QuestCare MSP - Everything you need to run your business from proactive maintenance to Help Desk support. Your dedicated virtual CIO will provide ongoing analysis and work with you on a strategic technology plan.

QuestCare MAP - This economical option monitors your servers and workstations, applies antivirus protection, remotely applies patches and updates and flags issues that arise.



24 x 7 x 365
Help Desk Support



Preventative
Maintenance



Strategic Planning



Monitoring



Flexible Plans to
Fit Your Needs



Technology
Budgeting

Dynamic Quest Managed IT Services include:

Network Care

- ⦿ Network monitoring and management
- ⦿ Firewall management
- ⦿ SAN management
- ⦿ DNS and web hosting liaison
- ⦿ Network performance tuning

Workstation Care

- ⦿ Desktop optimization
- ⦿ Anti-virus and anti-spyware management
- ⦿ VPN client management
- ⦿ Workstation troubleshooting
- ⦿ Microsoft Office support

Server Care

- ⦿ Backup monitoring
- ⦿ Service availability monitoring
- ⦿ Anti-virus and anti-spyware management
- ⦿ Patch management
- ⦿ Operating system support
- ⦿ Server troubleshooting

Overall Care

- ⦿ Periodic review of strategic plans with your technical advisor - a virtual CIO
- ⦿ Monthly ticket and open action item reports
- ⦿ 24/7/365 help desk support
- ⦿ Unlimited phone support
- ⦿ Hardware acquisition through preferred partners
- ⦿ Security scan

Call us today to find out more.

Main: 833.437.8378